



USER STORIES: PROPERTY MANAGEMENT



TRI PROPERTIES INCORPORATED

Property Managers Get More Done on Site With Field2Base

Tri Properties is the leading commercial property management company in North Carolina's Research Triangle Park market with over seventy properties in their portfolio and 5.5 million square feet under management. When Field2Base moved into one of their buildings, Tri Properties discovered that their new tenant's TabletPC application might be just what they needed to improve their communication with tenants and contractors as well as their ability to get things done on-site.

Improving Old Practices.

Property managers spend much of their time at their buildings, speaking to tenants and inspecting the buildings that they manage. The information gathered when out in the field is communicated to primary tenant contacts, building owners, and contractors among others. This usually requires a trip back to the office where notes are typed into an email and forwarded. Pictures of the building, if taken, are downloaded from the digital camera and forwarded as attachments. Ken Conoly, a property manager at Tri Properties recalled the inconvenience of having to bring all of his necessities from building to building, "I'd meet a contractor on-site for an inspection with blueprints, digital camera, blackberry, notepad, files and paperwork in hands. It's too much for one person to carry." Field2Base streamlines the communications process by giving you the tools you need to do everything from the field. "Now I don't have to worry, everything I need is in Field2Base and it can all be sent immediately and wirelessly."

Eliminate Confusion.

It's one thing to tell someone what needs to be fixed. It's another to show them. Field2Base allows the user to document their findings with annotated photos and email them immediately. As Ken explains, "It eliminates those back and forth conversations that start with 'but I thought you meant...'"

Always In Service.

Using patent pending technology, the Field2Base Communications Manager is able to guarantee that the intended recipient receives all messages. Should the receiver's network, email or other communications medium be down, the Field2Base server will continue to retry until the message is successfully delivered. The Communications Manager also maintains a complete and detailed log of all transactions on the network.

Intuitive Programming.

Tri Properties was up and running with very little training. The property managers could assign a "project list" to each building making it easy to correspond to all those involved with one-touch email send.

What's your potential?

Ready to learn how Field2Base can help your business? Call us today at 919-462-8500.

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– Ken Conoly, Property Manager
Tri Properties, Inc.

- Wireless mobility
- Yellowpad stylus to text
- Simple Interface up & running
- Digital Camera worth 1,000 words
- Annotation notes & ideas
- Forms Engine personalized
- Filing Cabinet CYA
- One Touch Send fire and forget