



## USER STORIES: INSURANCE



**“PHOTOS, FORMS - IT’S ALL RIGHT THERE AND DONE WHEN THEY COMPLETE THE INSPECTION.”**

– Mark Bishoff, President  
Litchfield Mutual Fire Insurance Co.

- Wireless **mobility**
- Yellowpad **stylus to text**
- Simple Interface **up & running**
- Digital Camera **worth 1,000 words**
- Annotation **notes & ideas**
- Forms Engine **personalized**
- Filing Cabinet **CYA**
- One Touch Send **fire and forget**

### LITCHFIELD MUTUAL FIRE INSURANCE COMPANY

#### Inspectors Improve the Quality of Reports From the Field.

Litchfield Mutual, a Connecticut fire insurance company and member of The Patrons Group, has developed a more comprehensive loss control program with the help of Field2Base.

#### Immediate Improvements.

Litchfield Mutual was researching technologies that would adapt to and improve their loss control program when they found Field2Base. The photo annotation and form capabilities were just what they needed to improve their reports and their efficiency in the field.

#### Tell the Story With Photo Annotation.

Field reps could now use photography, annotations and more to explain their inspection in detail. The Field2Base system includes a digital camera attached to the TabletPC. Within the Field2Base software Litchfield inspectors can simply take a picture, then when it is displayed on the screen use the pen-based annotation tool to take notes, circle items of interest and more. There’s no longer a need to carry a camera, forms, paper, pen, and files - the TabletPC is an all in one tool!

#### Faster, More Efficient Forms.

Using the Forms2Base application, Litchfield Mutual converted their existing inspection forms into a user-friendly digitized form. New features such as the drop down menus and automatic budget data selection make it easier to quickly complete the forms and ensure compliance and accuracy. “Our field reps can now do it all while out in the field.” explained Mark Bishoff, President. “Photos, forms - it’s all right there and done when they complete their inspection.”

#### Time Is Money.

Litchfield Mutual looks forward to improving their efficiency as they continue to deploy more Field2Base TabletPCs. “We’ve received excellent service from Field2Base. Questions, problems - they’ve always taken care of us immediately. This is important to us, our employees have a vested interest in the quality of our inspections.” said Bishoff.

#### What’s your potential?

We’re pleased to say that Litchfield Mutual is a strong advocate and supporter of Field2Base. Ready to learn how Field2Base can help your business? Call us today at 919-462-8500.